

ERATING INSTRUCTIONS Z15.001 1198 VO4 ING EUR

SAT2

Automatic cream-whipper

Dear customer,

we congratulate you for choosing a high quality product which will surely satisfy your expectations.

With our thanks for choosing us, we kindly invite you to examine the present operating instructions manual before operating your new machine.

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WARNING:



GENERAL/MECHANICAL DANGER



DANGEROUS VOLTAGE

A TEXT IN UPPER-CASE, IDENTIFIED BY ONE OF THE SYMBOLS ABOVE, CONTAINS INSTRUC-TIONS THAT, IF NOT FOLLOWED, MAY CAUSE HARM TO PEOPLE.



A text in lower-case, identified by this symbol, contains instructions that, if not followed, could cause damages or malfunctions to the device, or falls in its quality.

1



PLEASE READ THESE INSTRUCTIONS BEFORE ATTEMPTING TO INSTALL AND OPERATE YOUR MACHINE.



THIS MANUAL PROVIDES ALL INFORMATION REQUIRED TO INSTALL, OPERATE AND MAINTAIN MACHINE UNDER SAFE CONDITIONS. FAILURE TO COMPLY WITH THE SAFETY MEASURES SET OUT IN THIS HANDBOOK MAY RESULT IN SERIOUS DAMAGE TO THE MACHINE AS WELL AS FORFEIT ANY MANUFACTURER'S GUARANTEE.

- All technical documentation supplied with the CREAM-WHIPPER (from now on defined as "MACHINE") is to be considered as an INTEGRAL PART of the machine and kept in a safe place for as long as the machine is in existence. This documentation, in compliance with the law in force (EU directives on health and safety measures), is made up by:
 - OPERATING INSTRUCTIONS (this manual): it must be read by the USER as well as anyone authorized to INSTALL it. It provides all information required to correctly install the machine, correctly operate it, for routine maintenance and any possible malfunction of the machine;
 - TECHNICAL HANDBOOK: it contains the machine's technical specifications (characteristics, diagrams, spare parts etc.) It is to be referred to by the AUTHORIZED ASSISTANCE SERVICE personnel to whom any call for assistance must be given.
 - EU DECLARATION OF COMPLIANCE: in compliance with EU directives relevant to the machine;
 - FORM of electric running tests.
- In case of sale or transfer of the machine to another person, the above documentation must be handed over to the new
 owner in order to become acquainted with all safety norms, technical specifications as well as how to operate the
 machine.
- Always unplug the machine before proceeding with any maintenance, that will have to be performed by professionally qualified and certified personnel.
- Any modifying of the electrical supply plant must be exclusively performed by professionally qualified and certified personnel.
- Any use of the machine that is not for the production of whipped cream, ice-cream cake or mousse, is to be considered improper.
- Do not connect and/or operate the machine when any part is missing.
- Do not introduce objects, tools or other in the machine's loopholes.
- The machine is designed to be operated by adults: do not allow children to get close and untrained people to operate it.
- Modifying, or attempting to modify this machine, can be dangerous and would void any type of warranty.
- Always use original spare parts.
- As soon as the user discontinues operation of the machine, we recommend to rendering it inoperative by cutting its supply cable (after having unplugged the machine). We also recommend to:
 - avoid dispersing the freezing gas and the oil contained in the condenser;
 - carry out the draining and/or recycling according to the local provisions of the law currently in force on this matter.

4

Z15.001 V04

2.1 Technical data plate and CE marking

Г		MOD.		
		S/N	ANNO	
	(F)	V	Hz Ph	
		Kw	A	
'	((GAS R	gr	∕∞∖
	して	GAS R	gr	944

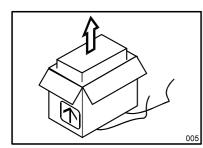
The technical data plate and CE marking must not be removed. It is located on the back part of the device and identifies:

- the name and address of the manufacturer [F];
- the designation of the model [MOD] and the relative series number [S/N];
- the type and quantity of freezing gas contained [GAS];
- the year of construction [ANNO];
- the values of voltage and frequency [V], and the power [Hz] and current [Ph] consumption;
- the CE marking [9];
- dismantle symbol [G];

2.2 Acoustic pressure level

The average equivalent continuous acoustic pressure level of this machine is lower than 70 dB(A). This data has been measured at 1 meter from the surface of the machine and at 1.60 meters from ground-level, during the machine's functioning.

3 CARRYING AND UNPACKING



The weight of this machine, net and with packing, are stated both in the packing list and on the packing itself.



To prevent the oil contained in the compressor to flow into the refrigerating circuit, it is necessary to always keep the machine in upright position, both during carrying and during the installation and operation. Always follow the instructions on the packing.

To unpack the machine, cut the strings, open up the pack from the top, pull away the protecting cardboards and pull out the machine.

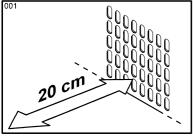
After unpacking the machine, make sure it has not visible damage. In case of doubt, don't use it and ask for help directly from your dealer.

Note: The packing is made out of recyclable materials (cardboard).

4 INSTALLATION

THE INSTALLATION MUST BE MADE IN COMPLIANCE WITH THE LAWS IN FORCE, ALWAYS FOLLOWING INSTRUCTIONS OF THE MANUFACTURER.

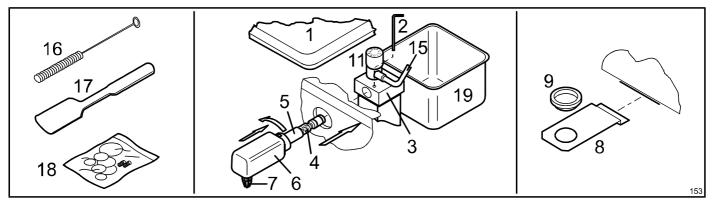




Place the machine on a flat and steady surface.

Install the machine away from any source of heat, avoiding direct exposure to sun radiation and making sure that air can freely circulate around each side of the machine itself. In particular, the free space in front of the grid of the condenser must be of at least 20 cm or more.

Make sure that the pump body [3] is complete with the air-inlet valve [11] and the suction tube [15], than check that the packing contains:



- complete supply faucet [6], labyrinth-tube [5] and labyrinth [4];
- container [19];
- drip tray support [8] complete with drip tray [9];
- tube-brush [16] and plastic blade [17];
- spare parts outfit bag [18].

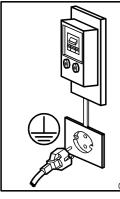
Also make sure that the Technical Handbook, the EC Conformity Certification and Electrical Tests Schedule are included.

4.2 Assembling

Proceed with the installation of the parts as follows:

- remove the lid [1] and fastening shaft [2];
- insert the labyrinth [4] with the labyrinth-tube [5] into the pump [3] through the hole on front panel;
- install the fastening shaft [2], that will be inserted itself into the labyrinth [4] groove;
- insert the faucet [6] into the hole on the front panel correctly placed with the outlet nozzle [7] turned downwards, rotating it counterclockwise;
- install drip tray support [8] in the appropriate slot on the front panel and place the drip tray [9].

4.3 Electrical connection





THE ELECTRICAL SAFETY OF THIS MACHINE IS REACHED ONLY WHEN THE SAME IS CORRECTLY CONNECTED, BY QUALIFIED AND CERTIFIED PERSONNEL, TO AN ELECTRICAL PLANT PROVIDED WITH AN EFFICIENT EARTHING SYSTEM, MADE AS REQUIRED BY IN FORCE SAFETY REGULATIONS.



MAKE SURE THAT THE VOLTAGE PRESENT IN THE ELECTRI-CAL NETWORK IS SUITABLE WITH THE VOLTAGE REQUESTED BY THE MACHINE (GIVEN ON THE TECHNICAL DATA PLATE OR IN THE TECHNICAL HANDBOOK).

The manufacturer shall not be responsible for any damages caused by a faulty electrical supply or earthing plant.

Check that the electrical capacity of the plant is adequate to the maximum requirements of the machine as indicated in the technical data plate. Make sure that the cable section of the plant is sufficient for the power required by the machine.

It is required, for a safe and correct installation of the machine, to arrange a suitable socket controlled by a power breaker provided for in current safety regulations, with an associated differential safety breaker, positioned so to be easily reached by the operator.

The socket must also be protected by fuses with sizes and capacity adequate to the power required by the machine, indicated on the technical data plate or on the Technical Handbook.

5 **MACHINE'S OPERATION**



OPERATING THE MACHINE, AS ANY OTHER ELECTRICAL DEVICE, ENTAILS OBSERVING SOME VERY IMPORTANT SAFETY RULES, IN PARTICULAR:

- Do not touch it with wet or damp feet or hands.
- Do not operate when barefoot.
- Do not pull electrical feeding cable to unplug.
- Do not expose machine to rain and prevent any water from entering, i.e. during washing.
- In case of failure and/or malfunction and any time there is apparent damage to the power supply cable, cut power off and call Assistance Service.



ALWAYS FOLLOW SAFETY MEASURES (REF. CHAPTER 1).

5.1 Controls and indicators

Note: In some models, some controls may not be included.



ON-OFF Switch

on **position** "0" the machine is off: neither the refrigerator, nor the supply pump can operate. Taking it on **position** "1" the indicator light positioned on the switch itself will light up, the refrigerator turns on and the supply pump will be ready to operate.



Do not operate ON-OFF switch repeatedly. Should you need to turn machine on after switching off, always wait a few minutes in order to prevent overloading compressor.

Note: Generally, in case of overload, the compressor automatically switches off. When this happens, the refrigerating system DOES NOT FREEZE, even if a buzzing sound (coming from the FAN) causes the refrigerating system to sound as if it is working.



DISPENSING Pushbutton (standard)

- **by pushing it**, you will obtain the dispensing of cream only while the button is kept pressed.



Digital thermometer (display)

it displays the temperature of the liquid cream.

Note: When machine is turned on, SET temperature (in °C and decimals) BLINKS on the display for a few seconds.

5.2 Operating the machine

1) Turn the machine on by means of the **ON-OFF Switch**;

The Display shows the temperature inside the refrigeration tank (in °C). Wait until the temperature inside the tank has dropped (~+4°C), before filling machine with liquid cream.



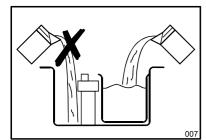
Never push the DISPENSING Pushbutton before pouring any liquids in the container. The pump must not operate dry, otherwise it may be damaged.

- 2) Before starting the production of whipped cream, wash, rinse and sanitize the machine with the appropriate detergents (see Section 6).
 - Note: Lean cream will not whip, while fat cream tends to make into butter.

The more the cream is sugared, the less it whips. **Avoid adding any sugar for more than 5%. We** recommend using liquid sugar.

Liquid cream ideal temperature is between +2° and +4° C. **Higher temperatures do not assure conservation of cream, and prevent it from whipping. Cooler temperatures separate cream's fats or make it freeze.** The machine has been setup during its testing to maintain a temperature suitable to all main kinds of cream.

Long preservation cream will have to be stirred and amalgamated, since it tends to make lumps and fats.



3) Pour in the container the best cool cream only in proper quantity. Always use cream in excellent state of preservation;

Note: After long periods of inoperation, cream tends to separate. It is then suggested to stir it in the container to make it homogenous.



Always pour cream in the container, never directly in the refrigeration tub.

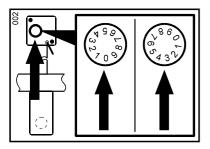
- 4) Setup properly the air-inlet valve (see paragraph 5.3) to obtain the desired increase of volume;
- 5) Dispense cream by pushing **DISPENSING Pushbutton**.

Note:

5.3 Setting of air-inlet valve

Rotating the graduated hand-grip clockwise in the "0" position, the valve will be completely closed. Rotating it **counter-clockwise** the valve will gradually open.

With normal and cool creams, the usual position is between 2 and 5.



Note: When **air is missing**, the dispensed cream will be **wet and flabby**; when instead there is **too much air**, squirts will come out from the nozzle. If air is definitely **excessive**, cream could **make into but***ter*.

> In the same way, with some particular creams, **churning** even when **the cream in the container runs out** and the cream-whipper sucks up only air.

Churned cream obstructs the labyrinth and blocks the whole machine. In this case rotate the graduated hand-grip on position "0", dispense through the command until you obtain liquid cream and re-setup the air-inlet valve on the proper position.

If satisfying results aren't obtained in this way, it is necessary to disassemble the labyrinth and labyrinth-tube as described in Section 6.

5.4 Tub defrosting

As in any other indirect static refrigerating plant, the evaporator (the refrigerating tub) collects the atmospheric humidity and freezes it. To avoid excessive ice formation on the walls of the tub, it is suggested to defrost the tub periodically (2 or 3 times per week), by turning off the machine by means of the **ON-OFF Switch**.

Rotate the suction tube [15] upwards (or pull it away from the air regulator), remove the container [19] and store in a refrigerator the eventually remaining cream. Let the tub defrost at room temperature, and, before turning the machine on, get rid of water by using a sponge. Dry up the surfaces of the tub by using a clean cloth.



Do not scrape the frost away by using sharp tools.

6 WASHING AND SANITISING

6.1 Warnings and hints



BACTERIA PROLIFERATE QUICKLY IN FOOD FATS. IT IS THEREFORE NECESSARY TO WASH AND SANITISE THE MACHINE DAILY.

To wash use anti-foam FOOD COMPATIBLE detergents, carefully following washing instructions.

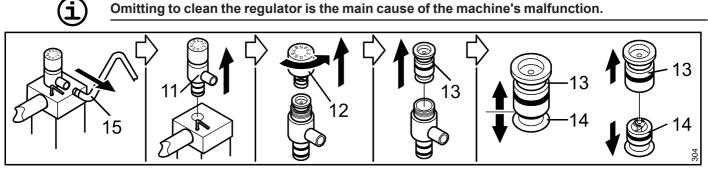
When washing and sanitising, the pump can be continuously operated as long as there is detergent in the container. To avoid damages to the pump, do not operate it in dry conditions.

6.2 Washing procedure

1) Washing parts which are in contact with cream (suction pipe, pump, labyrinth / labyrinth-tube and faucet):

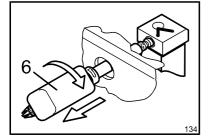
- remove any left-over cream and store it in a refrigerator;
- dilute detergent with approximately 1 litre of warm water and pour in the container;
- operate machine until container is empty;
- repeat operation with fresh water to wash off all residues of detergent from machine and container;

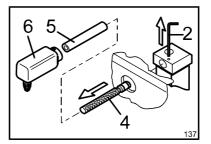
2) Disassembling and cleaning air regulator:

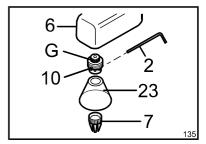


- remove suction pipe [15] and take out regulator's body [11];
- unscrew knob [12] counterclockwise;
- take out valve socket [13] and remove valve [14];
- to make sure suction pipe is not blocked, run water through it;
- wash all parts thoroughly to remove any cream residue;
- assemble and fit air regulator back in its position. All parts have been designed to avoid any error when reassembling.

3) Dismantling and washing faucet, labyrinth-tube and labyrinth:







- turn faucet [6] 45 degrees to the right and remove;
- remove fixing rod [2];
- remove labyrinth-tube [5] and labyrinth [4];
- turn nozzle [7] clockwise (if fitted, remove plastic fender [23] too) and remove cream dispenser [10] using, if
 necessary, fixing rod [2]. Do NOT use tweezers in order to avoid damaging screw thread;
- each part needs thorough washing with warm water and detergent, and rinsing with cold water. Use tube-brush provided to clean inside the labyrinth-tube [5] and the faucet [6]. Clean cream dispenser's [10] holes with a suitable brush.

Note: It is advisable to leave parts soaking in the detergent solution for a few hours (i.e. when the machine is not been used) in order to dissolve all residues.

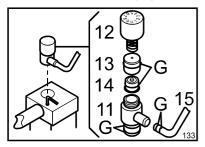
before reassembling parts lubricate gaskets with food compatible grease.

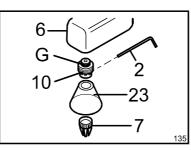
4) Sanitising

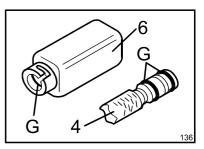
- Prepare DISINFECTANT SOLUTION following the product instruction and pour in the container;
- turn on dispensing for as long as necessary. If required, let solution work for longer, turn off machine (to avoid using refrigerator needlessly);
- if necessary, rinse machine by operating with fresh water (following disinfection, do not handle any parts which will come into contact with food).

7 MAINTENANCE

7.1 Checking gaskets







When dismantling parts for washing, regularly check that gaskets [G] are intact and replace them if damaged or dilated.

Use only genuine gaskets, made of food-compatible rubber. Our spare parts kit includes a complete set of Manufacturer approved gaskets.

It is necessary to replace all gaskets at least once a year. We advise to keep a spare set ready to use. Please refer to the Spares Ordering Section in the Technical Handbook.



Replacing gaskets correctly:

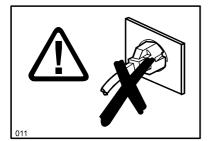
- remove old gaskets with a sharp tool, possibly a non-metallic one, taking care not to scratch the seatings;
- lubricate new gaskets with food compatible grease and fit them on.

7.2 Yearly maintenance

Periodically (according to environmental conditions) and in any case at least once a year, have the authorized Assistance Service or any qualified personnel carry out the following:

- general inspection of machine and its operations;
- accurate inspection of the pump's parts;
- ABSOLUTE replacement of the pump rotor's sealing ring;
- cleaning of air condenser.

7.3 Warnings for the service engineer



ALL OPERATIONS ON CIRCUITS OR ON INTERNAL COMPO-NENTS OF THE MACHINE, FOR WHICH IT IS NECESSARY TO TAKE AWAY THE LATERAL PROTECTIVE PANELS, MUST BE MADE WHILE THE MACHINE ITSELF IS SHUT DOWN, AND ONLY AFTER UNPLUGGING IT.



BEFORE TURNING ON THE MACHINE, ALL LIMBS AND ANY OTHER KIND OF TOOL MUST BE REMOVED FROM COMPO-NENTS SUBJECT TO MOVEMENT AND ELEMENTS THAT COULD BE IN TENSION. If long periods of inactivity are foreseen, proceed as follows:

- wash up accurately the machine (see par. 6.2);
- switch off the socket's power breaker and unplug the machine.

9 MALFUNCTIONS



WE RECOMMEND YOU TO CALL IMMEDIATELY THE ASSISTANCE SERVICE IF A MALFUNCTION DIFFERENT FROM THOSE HERE DESCRIBED IS FOUND.

The machine does not seem to be working at all.

With the ON-OFF Switch on 1 the indicator light DOES NOT TURN ON.

Cause:	The plug is not correctly plugged.	
Cause:	The socket is defective. A qualified technician should substitute it.	
Cause:	One of the circuit safety fuses is blown. Eliminate the cause for the overload and replace fuses.	
Cause:	Power in the socket is missing. Check that the power breakers and the safety breakers on the electric plant are closed. If they aren't, before closing them, make sure that no one is making electrical maintenance.	
Cause:	The supply cable is defective. Call the Assistance Service	

With the ON-OFF Switch on 1 the indicator light TURNS ON, but the machine does not work.

Cause: The machine is damaged. Call the Assistance Service.

When the machine is turned on or cream is dispensed the machine itself causes the electrical protections to switch off or the blowing of fuses.

Cause: The machine is damaged. Call the Assistance Service.

Cream comes out wet or flabby.

Cause:	The air-inlet valve is too tight. Increase the opening by rotating the hand-grip on a higher number.
Cause:	Cream has a high sugar content or a low quantity of fats. Choose another kind of cream. The cream is not suitable with the labyrinth. Call the Assistance Service.
Cause:	Preservation temperature is too high. Call Assistance Service to adjust it.
Cause:	The refrigerating plant is damaged. Call the Assistance Service.

Cream comes out liquid from the outlet nozzle.



Cause: The air-inlet valve is obstructed. Disassemble and clean it as described in Section 6.

No cream dispensing (possible development of foam in the container). The pump's motor seems to be working.

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Í	Cause: Development of butter on the labyrinth and/or in the cream dispenser. Disassemble and wash them.
Cause:	Cream type is not suitable to the labyrinth (percentage of fats too high). Try diluting cream with milk or water. In case of difficulty, call the Assistance Service.
Cause:	The intake tube is obstructed, disassemble and wash it.
Cause:	Air infiltrations in the cream's pipe. Check that the parts are correctly assembled and the condition of O- rings, in particular on the intake tube.
Cause:	The pump is damaged. Call the Assistance Service.

Tendency at squirting cream.

Cause: Air-inlet valve is excessively opened. Reduce it by rotating it on a lower number.

Insufficient or lacking refrigeration.

Panels or ventilation loopholes are obstructed.

Cause: Overheating due to lack of ventilation. Clean the loopholes, check the correct space around the machine for a normal ventilation and eventually wait 20 minutes.

Ventilation loopholes are free, space for air circulation around the machine is sufficient, and the free space in front of the air condenser is correct (min. 20 cm).

Cause:	Refrigerating system had been subjected to repeated ignitions (REFRAIN FROM CARRYING OUT THIS OPERATION!) and compressor thermic protection automatically switched compressor off. Turn machine off by means of ON-OFF switch, wait 510 minutes and turn on again.	
Note:	Read thermometer and check that tub is correctly cooling down: do not only check the buzzing sound because this comes from FAN and not from compressor.	
Cause:	Preservation temperature is too high. Call Assistance Service to adjust it.	
Cause:	The condenser is dirty. Call the Assistance Service.	
Cause:	The refrigerating system is damaged. Call the Assistance Service.	

Dispensing does not activate or abruptly interrupts (the pump motor seems stopped) without switching off the electrical protections or blowing the fuses.

A prolonged dispensing has just been made (5 minutes and over).

Cause: Overheating of the pump motor due to overusage. The thermal protector has shut down the motor. Wait about 20 minutes.

The motor has been correctly operated only for brief dispensings.

Cause: An electrical failure has occurred, the pump motor is damaged, or the pump itself is exposed to a mechanical overload. Call the Assistance Service.

Alarm code "P.--" or "P.E" appear on Display

Note: Alarm signals are unusual but possible under special circumstances. Before deciding that machine is out of order, switch machine off for as long as it takes to normalize temperatures (10...20 minutes), turn back on and check for alarm signals.

Alarm code "P.-": tub temperature is outside safety limits.

 Cause:
 The cream in the tub is too cold or, during washing, too hot liquids were used. Only use liquids with a temperature between +2 and +40°C.

 Cause:
 Refrigerating system operated "empty" (cream container is empty or not in the tub). Do not allow this to happen for long periods of time.

 Cause:
 Tub's temperature probe is not working (open or out of range). Call Assistance Service.

Alarm code "P.E": short circuit in tub's temperature probe.

Cause: Tub's temperature probe is not working (due to a short circuit) or wiring is damaged. Call Assistance Service.

Cream and/or water loss under the machine.

Cause: The sealing ring of the pump's rotor is worn. Call the Assistance Service for replacement.

Unusual noises.

Cause: The machine is damaged. Call the Assistance Service.

GENERAL SALES CONDITIONS VALID FROM 1 ST/FEBRUARY/2010

- 1 **<u>DELIVERY:</u>** Ex Works Codogno (Lo), Italy.
- 2 <u>CONSIGNMENT:</u> TELME does its best that consignment is carried out within established time. Penalties or indemnity of damages, at purchasers favour, for the delayed consignment are in any case excluded. Goods are intended as delivered when they are handed to the trasporter. Shipment expenses are at purchasers charge. When there are no precise and written arrangements from the purchaser, the shipment will be carried out with the most suitable means for TELME. Goods are shipped at the purchasers charge and risk, also in case that shipment is carried out by TELME. When receiving the goods check if they are in good condition. If necessary, i.e. goods are damaged, mark delivery note with your proper reserves. Inform TELME S.p.A. within 48 hours about damage.
- 3 **<u>CLAIMS</u>**: Eventual claims must be made no later than 7 days from receipt of the goods.
- 4 **<u>RESERVED OWNERSHIP AGREEMENT:</u>** In case of selling with extended or deferred payment, the parties agree that the goods are intended as sold with reserved ownership agreement.
- **5 <u>PAYMENTS:</u>** Eventual delays of payment authorize TELME to suspend or cancel outstanding orders. In case of delay of payment the interest will be at purchasers charge.
- 6 **INSTALLATION and SERVICE:** Installation is at the buyer, as well as the costs of after sale service carried out by the distributor.
- 7 WARRANTY: TELME warrants sold machines for a time of 12 months from delivery date. During the time of warranty, TELME will replace, free ex-factory, all parts damaged for evident defects of manufacturing or for a bad quality of the materials. Replaced parts still belong to TELME and will have to be returned to the head office free of charge. Labour and eventual travelling expenses will be at purchasers charge. Freon gas filling is excluded from the warranty. The warranty declines if the machine is used not in conformity with the sales instructions; it they are damaged willingly or unintentionally; if the machine is modified, repaired or disassembled by not authorized staff. The warranty also declines if the connections, power an water, for the feeding of the machine (at purchasers charge) are uncorrect. Suspension of payment, agreed in the sales proposal and accepted by TELME will cause the suspension of warranty.

ADDITIONAL WARRANTY: TELME warrants sold machines according to above mentioned conditions for a time of 12 months from delivery date. In order to acquire the right of having the additional warranty of 1 year, so that the warranty is extended to a total time of 24 months, the buyer has to cut out, fill in, sign and send back, by registered letter, to TELME, within 15 days from date of installation, the warranty card which is enclosed in the manual "OPERATING INSTRUCTIONS". If TELME doesnt receive the warranty card, the additional warranty time will not be acknowledged.

- 8 <u>**RESPONSIBILITY:**</u> TELME is free from every responsibility and obligation for any further accident to people and goods that could verify for and/or during the use, for reasons or/in dependence on supplied machines, during eventual testing and even if accident is due to defects of manufacturing or materials. Any further claims of reimbursement must be considered excluded. Products cannot be used for intent different to that indicated.
- 9 <u>THECNICAL FEATURES</u>: Even it they are illustrated with accurate indication, they are not binding for TELME. As well production and performance data are only indicative and supplied in ambient temperature.
- **10** <u>**COMPETANT COURT:**</u> Notwithstanding the Civil Code Procedure, contracting parties agree that, if any dispute could arise the only Court of Lodi (Italy), according to the present agreement, will be competent.

