

Error Codes			
Error code	Error item	Anlysis	Methods
E1	open circuit in the bottom	The connection of sensor in bottom loose	tighten the connection
		The wires to sensor in bottom cut off	repare the wires
		the sensor in bottom is broken	change new sensor
		PCB is broken	change new PCB
E2	short circuit in the bottom	short circuit on sensor in bottom	change new sensor
		the sensor in bottom is broken	change new sensor
		PCB is broken	change new PCB
E3	overheat	The contact of cooking pot and heating element is poor	change new cooking pot
		Dirt between cooking pot and heating element	clean up the dirt
E4	open circuit in the lid	The connection of sensor in the lid loose	tighten the connection
		The wires to sensor in the lid cut off	repare the wires
		the sensor in the lid is broken	change new sensor
		PCB is broken	change new PCB
		wires in the lid connection place is broken	repare the wires
E5	short circuit in the lid	short circuit on sensor in the lid	change new sensor
		the sensor in the lid is broken	change new sensor
		PCB is broken	change new PCB

Warning: Do not open the machine if without training, please contact the technical servers or seller for maintance purpose.

RKK100

INSTRUCTION MANUAL

Commercial Rice Cooker



Picture for reference only, specification shall be subject to real object.
Please read carefully the instruction manual before using .
Please keep reading for future reference use .


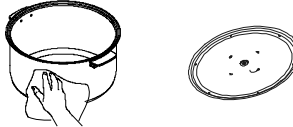
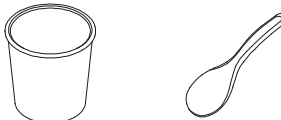
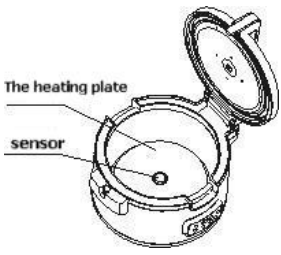
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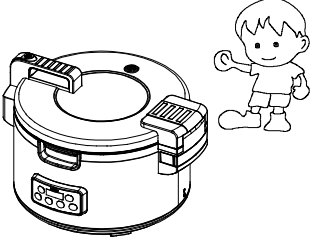
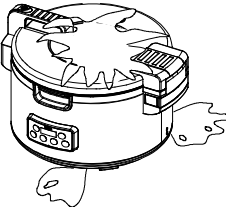
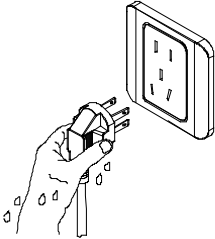
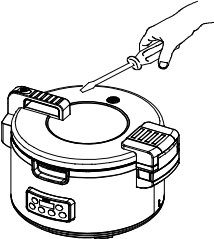
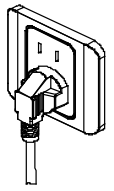
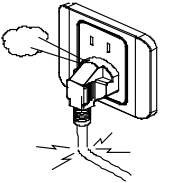
- | Selling points/ Advantage |
|--|
| <ul style="list-style-type: none"> ❖ Electronic fuzzy control, three-dimensional keep warm ❖ Large capacity of cooking rice, available for 100 people dining at one time ❖ The inner pot is with heat-resistant handles, easy for carrying and prevent scald ❖ 3.2 mm thickness inner pot ,high strength, uniform heating for perfect cooking taste ❖ 12 hours cooking reservation setting for smart control ❖ Stainless steel material top cover and body, easy cleaning ❖ A beeper sound remind after cooking finish . <p>❖ Certification standard NO.:</p> <p>❖ IEC60335-1-2010 IEC60335-2-15-2008</p> |

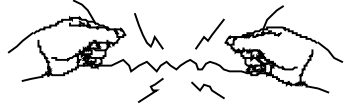
Simple troubleshooting		
Failure phenomenon	Reason	Exclude
There have a lot of steam leakage out of the cover side	<ol style="list-style-type: none"> 1.The vent hole blockage 2.The sealing ring deformation 	<ol style="list-style-type: none"> 1.Clean vent hole 2.Contact with seller for spare part.
Pilot lamp or display screen unworking	<ol style="list-style-type: none"> 1.No power or power off 2.Display screen fault 3.The plug is not in the right place 4.Button switch did not press 	<ol style="list-style-type: none"> 1.Connect the power supply 2.Contact with the professional technical servers. 3.Reinsert the power supply 4.Press switch button
The heating plate does not heat	<ol style="list-style-type: none"> 1.The plug is not inserted 2.Heating plate fault 3.The fuse cut off 	<ol style="list-style-type: none"> 1.Re insert the power supply 2.Contact with the professional technical servers. 3.Contact with the professional technical servers.
Rice cooked incompletely	<ol style="list-style-type: none"> 1.Wrong rate of rice and water 2.Sensor fault 3.The inner pot cannot be placed correct 	<ol style="list-style-type: none"> 1.Adjust the rate of rice and water according to instruction. 2.Contact with the professional technical servers. 3.Re place the inner pot
Cooked Rice dry and brown	<ol style="list-style-type: none"> 1.Objects between the inner pot and the heating plate. 2.Rice should be fully elutriation 	<ol style="list-style-type: none"> 1.Clean the bottom of inner pot, the surface of heating plate and sensor. 2.Rice should be washed adequately
Abnormal taste after keep warm.	<ol style="list-style-type: none"> 1.Plug loose or power failure 2.Attached aluminum cover missed 	<ol style="list-style-type: none"> 1. Do not power off during keeping warm. 2.Aluminum cover attach.

Warning

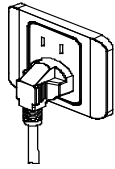
Do not open the machine if without training, please contact the technical servers or seller for maintance purpose.

Clean and Maintenance	
※ Do not use corrosive liquids as lacquer thinner, gasoline, abstergent nor hard brush to clean.	
Outer body, Top Cover	
<ul style="list-style-type: none"> ❖ Clean it by dry and soft towl. ❖ Do not use kitchen abstergent. ❖ Clean the top cover after use every time as the dust is hard to remove when it is dry. ❖ The inside metal may become color or appear fleck, no affects on health. 	
Inner pot, Inner Aluminium cover	
<ul style="list-style-type: none"> ❖ Use soft cloth like sponge and kitchin abstergent to clean it. ❖ Dry the inner pot outside. 	
Big measure cup, Rice scoop	
<ul style="list-style-type: none"> ❖ Use sponge and other soft cloth and kitchen detergent. 	
The heating plate, sensor	
<ul style="list-style-type: none"> ❖ A grain or dirt adhesion, with fine sand Paper (about 320 #) gently rub, and then soft dry towel to wipe clean. 	

Safety precautions	
WARNING	
	
1. Please do not use by children and keep away from children.	2. Do not immerse nor drench in liquid, or it may cause short circuit or electric shock .
	
3. Do not use wet hand to touch the plug or it may cause electric shock or physical hurt.	4. Non-professional disassembly is prohibited, or it may cause fire, electric shock or physical hurt.
	
5. Please use the socket with 15A above and must have earth wire protection	6. Do not use the plug when it is damaged, or it may cause electric shock, short circuit or fire



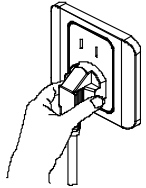
7. Do not pull, twist or overweight the power wire excessively or it may cause electric shock and fire.



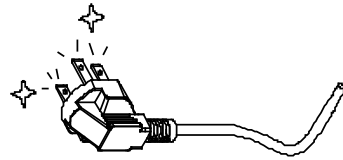
8. Please use AC voltage between 220V~240V, or it may cause electric shock and fire.

Safety precautions

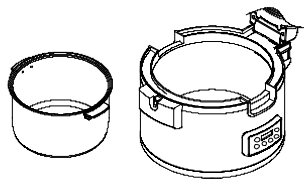
Reminding



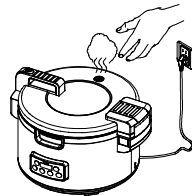
1. Do not pull the power wire when remove the plug, or it may cause electric shock .



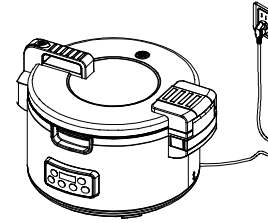
2. Please clean the metal sheet on the plug when it is dirty, or it may cause electric shock and fire.



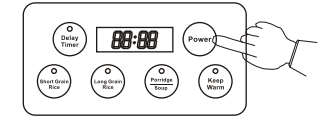
3. Do not use pot from other products or it may cause operation abnormality.



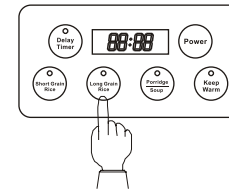
4. Do not touch the high temperature areas like steam hole or it will cause scald.



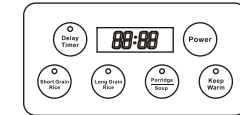
5. Close the top cover and power on.



6. Press "POWER" button, the display screen light will illuminate.



7. Press any one button of "Short Grain Rice", "Long Grain Rice" or "Porridge/Soup", the digital display will show a "chasing" pattern.



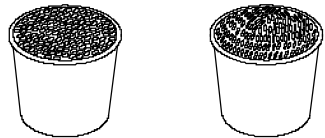
8. The rice cooker will countdown the final 10 minutes of cook time. Once rice is finished, the rice cooker will beep and automatically switch to "keep warm".

The proportion of Long Grain Rice and water

Rice capacity(180ml measuring cup)	Water capacity	Rice weight (g)	Water weight (g)	Cooking time
15 cups	Add water based on water scale line in the inner pot	2270	3065	Around 60mins
20 cups		3020	4077	
25 cups		3780	5103	
30 cups		4530	6116	Around 66mins
35 cups		5290	7142	
40 cups		6040	8154	
45 cups		6800	9180	Around 72mins

Above based on 180ml capacity measuring cup
 (1 cup 900ml measuring cup capacity = 5cups 180ml measuring cup capacity)
 (According to the effects of different cooking rice quality is different .)

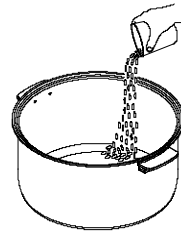
Use instruction



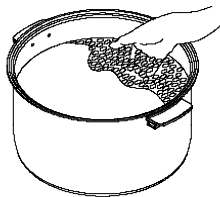
Right

Wrong

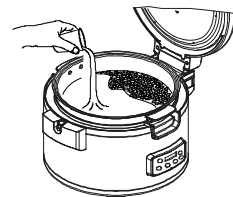
1. Correct way for weighing rice.



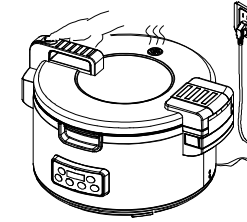
2. Put the right amount of rice in the inner pot.



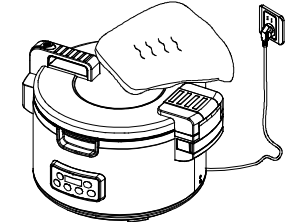
3. Wash the rice.



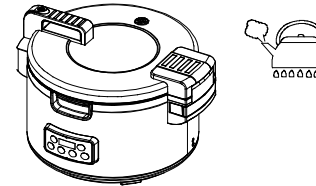
4. Add water following to the water scale line.



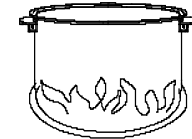
5. Do not open the cover during cooking or it may cause scald or rice non-cooked.



6. Do not use towel to cover the steam hole when cooking and keep warming, it may cause deformation and malfunction.

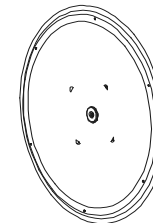


7. Stay away from fire nor water, or it may cause damage ,electric shock and current leakage

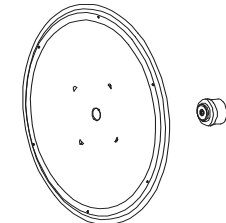


8. Do not heat the pot on fire directly, it may cause deformation and malfunction.

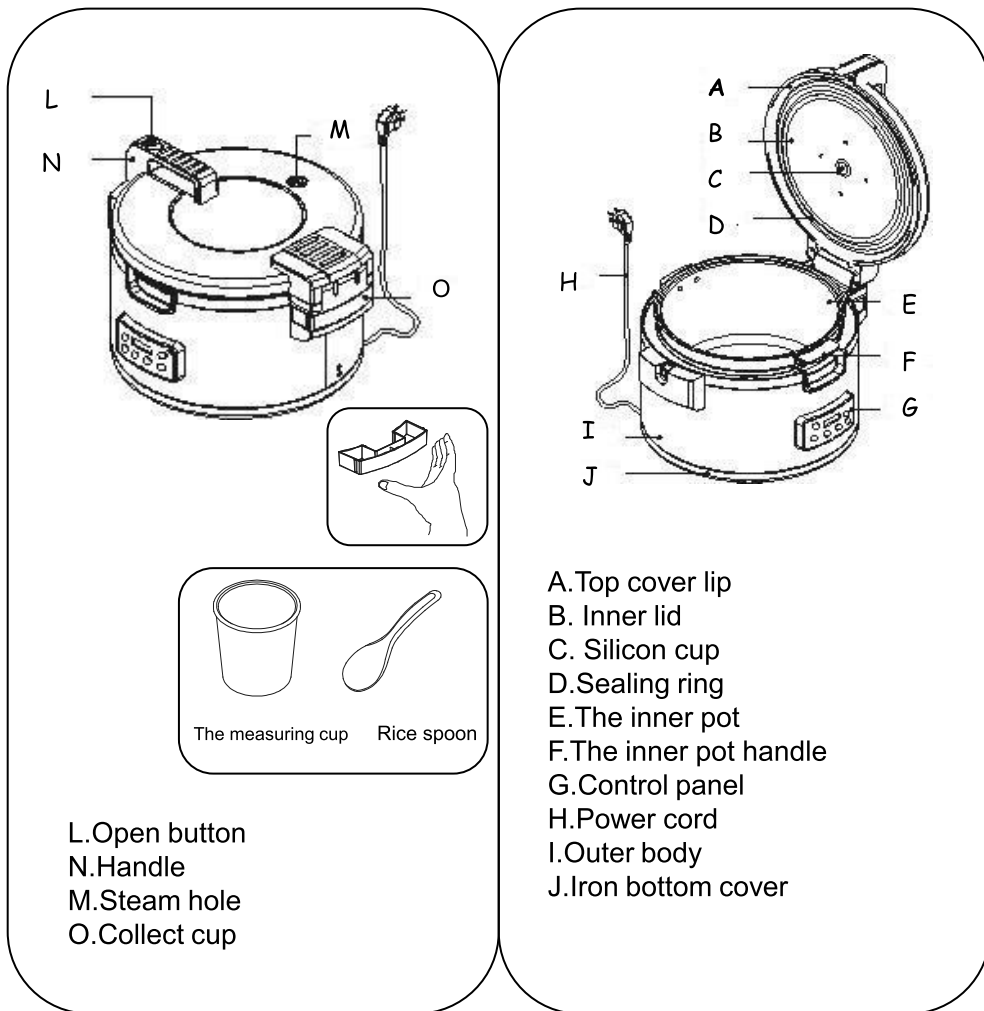
Spare parts name



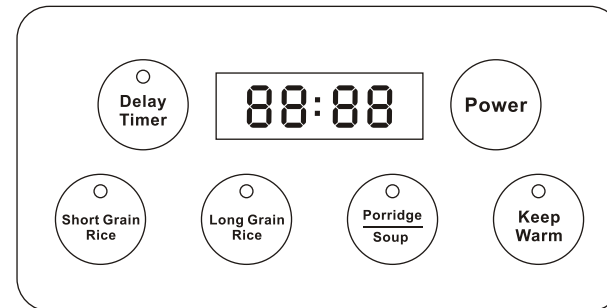
Attached aluminum cover can be removed for cleaning



When the silicon cup fall, please press it into the central hold in correct direction.



Function key usage



1.Delay Timer

Button for reserving porridge/soup time between 1.5-4 hours. The rice cooker will switch to “keep warm” automatically when countdown finishes.

2.Short Grain Rice, Long Grain Rice, Porridge/Soup

Press any one function button you need then it begins to work automatically. The corresponding indicator light will illuminate and the digital display will show a “chasing” pattern

3.Power

Turn on or turn off power

4.Keep warm

Button for keep warm

SPECIFICATION OF RICE COOKER					
Rated Voltage / frequency	Rated output cooking power	Rated output keep warm power	Rated Capacity	Product dimension (mm)	Product weight (kg)
220V~240V /50Hz-60Hz	2500W	120W	8.2L/45cups uncooked rice	548*480*410	14.1
220V~240V /50Hz-60Hz	2250W	120W	7L/38cups uncooked rice	548*480*375	12.9

The proportion of Short Grain Rice and water				
Rice capacity(180ml measuring cup)	Water capacity	Rice weight (g)	Water weight (g)	Cooking time
15 cups	Add water based on water scale line in the inner pot	2270	3178	Around 60mins
20 cups		3020	4288	
25 cups		3780	5292	
30 cups		4530	4530	Around 66mins
35 cups		5290	7406	
40 cups		6040	8456	
45 cups		6800	9520	Around 72mins